



Privacy Policy – GoMarina.com

GoMarina highly values the security of your personal information, meaning it will be safe for you to use the products and services that we offer. This Privacy Policy describes how GoMarina gathers, uses, and manages personal information obtained from our users through GoMarina's website, GoMarina.com.

For information about how your personal information is processed in the GoMarina app, please refer to this document: <https://gomarina.no/app/privacypolicy>

GoMarina.com contains an administration interface with login for the providers who offer their services through GoMarina. This Privacy Policy does not describe the data processing that concerns the administration interface. Separate data processing agreements have been made between WTW AS and each provider describing how the data associated with the provider is processed in the administration interface.

Purpose and legal basis

The purpose of processing personal information in GoMarina.com is to provide information about our products and services, and to simply and easily communicate with our customers. Processing of your personal information is necessary in order to use the contact forms and other functionality on the website.

GoMarina is provided by WTW AS. WTW is the Controller for all personal information collected through GoMarina.com.

Personal Data

Below is an overview of what personal information is processed through GoMarina.com.

Info from contact form: Contact forms are an easy way for you to contact us. The information you fill in on the contact form is necessary for us to follow up and respond effectively to your inquiry. It is optional to use the contact form. You may choose to either send us an email or call us directly at the given number/email address.

Technical information: When using GoMarina.com, your IP address, timing of request, browser information, platform, including language selection is stored into an application log. This information is required for the solution to work on a given platform / device and is stored to ensure that the service is functioning as intended. This also gives us information that is necessary to solve the problem if an error occurs.

Analytics: GoMarina.com uses Google Analytics. This is a tool that provides anonymous reports on how the website is used and provides valuable input to the service developer to identify the need for service improvements.



Cookies: In order to use GoMarina.com, cookies are required in the browser. Cookies are small text files that are placed on your computer when downloading a webpage and necessary for the login, navigation, and features of the site to work as intended. Note that through the use of cookies, information is never stored that can identify you personally. It is possible to change settings in the browser to prevent the site from using cookies. If you choose to turn off cookies, you may experience problems with the website's functionality and navigation.

Sources of personal data

All personal information processed in connection with GoMarina.com is filed or generated by yourself. There is no retrieval of information from external registers or services.

Access to personal data

Access to personal data will only be available to authorized personnel with the official needs of the Controller and their subcontractors. No information is disclosed to external third parties which are not mentioned in this Privacy Policy.

Rights and requests for information

You must be informed about how your personal data is processed. This Privacy Policy is therefore available from GoMarina.com at any time.

As a GoMarina user, you are entitled to:

- gain access to the personal data being processed,
- claim that incorrect personal information be corrected or removed,
- receive a copy of the personal data that you have disclosed and transfer it to another data controller (data portability),
- contact the data controller if you wish to provide feedback or ask questions about the processing of your personal data,
- complain directly to the Norwegian Data Protection Authority if you feel that the processing of your personal data is in breach of prevailing legislation

Storage and deletion

Your personal information will not be processed longer than necessary to achieve the communication purpose for which the service is used.

Information registered via contact form: The information you provide via the website's contact form will be stored in our support system for the purpose of processing your inquiry and following up on your customer relations with us.

Technical information: Different parts of the application log are kept for a sufficient amount of time to ensure that the service is functioning properly and that customers receive the service they are entitled to.



Security

All communication between GoMarina.com and the backend system, including the messages sent via the contact form, is secured with Hypertext Transfer Protocol Secure (HTTPS) that provides authentication and encryption of sent data using digital certificates.

GoMarina.com is secured in accordance with the requirements of the applicable Personal Data Act. WTW AS has implemented information security measures and internal routines to verify that no personal information is used or will be used for purposes other than those described in this Privacy Policy.

Contact information

If you require further information about how your personal data is processed in GoMarina, please contact the software developer, WTW AS, at post@wtw.no.

We note that the Privacy Policy will be updated as changes are made to the system. Updated Privacy Policy will always be available on GoMarina.com, allowing you to keep up-to-date with how your personal data is processed.